

### **Equity Market-Investor Complaints Consolidated Data**

Name of the Merchant Banker: Ambit Private Limited

**SEBI Registration Number: INM000010585** 

Collective Data for month ending: March 2024

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	1	1	1	0	-
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	1	1	0	0

#### Trend of monthly disposal of complaints (For 5 months on rolling basis)

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	2	1	2	1
2	January, 2024	1	0	1	0
3	February, 2024	0	0	0	0
4	March, 2024	0	1	0	1
5	April, 2024	1	-	-	-
	Grand Total <sup>s</sup>	0	1	0	1

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint days, in the current month divided by total number of complaints resolved in the current month.

\$Reflects the position for the reported month

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.



#### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	6	3	3
2	2022	3	8	11	0
3	2023	0	38	37	1
4	2024	1	-	1	-
5	2025	-	-	-	-
	Grand Total	4	52	52	4

#### **Note:**

The data disclosed herein, only pertains to the following activities where the complaints have been received by Ambit Private Limited:

- Initial Public Offer (IPO,) FPO including OFS;
- SME IPO and FPO including OFS;
- Buyback;
- Rights Issue;
- Qualified Institutions Placement (QIP);
- Preferential Issue;
- Delisting of Equity Shares;
- Substantial Acquisitions of Shares and Takeovers.
- Debt;
- Public issue of REITs
- Public issue of InvITs
- Municipal Debt Securities
- Private placement of REITs
- Private placement of InvITs



### 1. Category: Initial Public Offer (IPO), FPO including OFS

### Data for month ending - March 2024

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

### Trend of monthly disposal of complaints (For 5 months on rolling basis)

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	1	1	2	0
2	January, 2024	0	0	0	0
3	February, 2024	0	0	0	0
4	March, 2024	0	0	0	0
5	April, 2024	0	0	0	0
	Grand Total	1	1	2	0

<sup>^</sup>Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)

SN	Year	Carried forward fromprevious year	Received during the particularyear	Resolved during the particular year	Pending at the endof the particularyear
1	2021	0	5	2	3
2	2022	3	3	6	0
3	2023	0	8	8	0
4	2024	0	-	-	-
5	2025	-	-	-	-
	Grand Total	3	16	16	3

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.



### 2. Category: SME (IPO), FPO including OFS

#### Data for month ending - March 2024

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

#### Trend of monthly disposal of complaints (For 5 months on rolling basis)

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	0	0	0	0
2	January, 2024	0	0	0	0
3	February, 2024	0	0	0	0
4	March, 2024	0	0	0	0
5	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup>Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

\* Inclusive of complaints of previous months resolved in the current month.

#### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)

SN	Year	Carried forward fromprevious year	Received during the particularyear	Resolved during the particular year	Pending at the endof the particularyear
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	-	-	-
5	2025	-	-	-	-
	Grand Total	0	0	0	0

<sup>#</sup>Inclusive of complaints pending as on the last day of the month.



#### 3. Category: Buyback

Data for month ending - March 2024

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	1	0	0	1
2	January, 2024	1	0	1	0
3	February, 2024	0	0	0	0
4	March, 2024	0	1	0	1
5	April, 2024	1	-	-	-
	Grand Total	3	1	1	2

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

## Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling-basis)

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	1	1	0
2	2022	0	4	4	0
3	2023	0	30	29	1
4	2024	1	-	-	-
5	2025	-	-	-	-
	Grand Total	1	35	34	1

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

<sup>#</sup>Inclusive of complaints pending as on the last day of the month.



#### 4. Category: Rights Issue

### Data for month ending - March 2024

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	_	0	0	-
2	SEBI (SCORES)	0	0	-	0	0	-
3	Stock Exchanges (if relevant)	0	0	-	0	0	-
4	Other Sources (if any)	0	0	-	0	0	-
	Grand Total	0	0	-	0	0	-

#### Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	0	0	_	0
2	January, 2024	0	0	_	0
3	February, 2024	0	0	_	0
4	March, 2024	0	0	_	0
5	April, 2024	0	0	-	0
	Grand Total	0	0	-	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

#### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling-basis)

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	1	1	0
3	2023	0	0	0	0
4	2024	0	-	-	-
5	2025	-	-	-	-
	Grand Total	0	1	1	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.



#### 5. <u>Category: Qualified Institutions Placement (QIP)</u>;

Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

### Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	0	0	0	0
2	January, 2024	0	0	0	0
3	February, 2024	0	0	0	0
4	March, 2024	0	0	0	0
5	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

# Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling-basis)

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.



#### 6. Category: Preferential Issue

### Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

### Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	0	0	0	0
2	January, 2024	0	0	0	0
3	February, 2024	0	0	0	0
4	March, 2024	0	0	0	0
5	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

# Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling-basis)

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	0	0	0	0
	Grand Total	0	0	0	0

#### Ambit Pvt. Ltd.

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<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.



#### 7. Category: - Delisting of Equity Shares:

### Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	0	0	0	0
2	January, 2024	0	0	0	0
3	February, 2024	0	0	0	0
4	March, 2024	0	0	0	0
5	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

# Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling-basis)

SN	Year	Carried forward	Received		Pending at the end
		from	during the	during the	of the particular
		previous year	particular year	particular year	year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.



### 8. Category: Substantial Acquisitions of Shares and Takeovers

Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

#### Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	0	0	0	0
2	January, 2024	0	0	0	0
3	February, 2024	0	0	0	0
4	March, 2024	0	0	0	0
5	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

#### Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling-basis)

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021	0	0	0	0
2	2022	0	0	0	0
3	2023	0	0	0	0
4	2024	0	0	0	0
5	2025	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.



### 9. Category: Debt

# Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

### Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	December, 2023	0	0	0	0
2	January, 2024	0	0	0	0
3	February, 2024	0	0	0	0
4	March, 2024	0	0	0	0
5	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#### Trend of annual (financial year) disposal of complaints (For 3 years on rolling-basis)

SN	Year	Carried forward	Received	Resolved	Pending at the end
		from	during the	during the	of the particular
		previous year	particular year	particular year	year
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.



# 10. Category: Public issue of REITs

### Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

#### Trend of monthly disposal of complaints (For 12 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	0	0	0	0
2	June, 2023	0	0	0	0
3	July, 2023	0	0	0	0
4	August, 2023	0	0	0	0
5	September, 2023	0	0	0	0
6	October, 2023	0	0	0	0
7	November, 2023	0	0	0	0
8	December, 2023	0	0	0	0
9	January, 2024	0	0	0	0
10	February, 2024	0	0	0	0
11	March, 2024	0	0	0	0
12	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#### Trend of last 3 years

SN	Year	Carried forward	Received	Resolved	Pending at the end
		from	during the	during the	of the particular
		previous year	particular year	particular year	year

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.



1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
	Grand Total	0	0	0	0



#### 11. Category: - Public issue of InvITs

# Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

### Trend of monthly disposal of complaints (For the financial year)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	0	0	0	0
2	June, 2023	0	0	0	0
3	July, 2023	0	0	0	0
4	August, 2023	0	0	0	0
5	September, 2023	0	0	0	0
6	October, 2023	0	0	0	0
7	November, 2023	0	0	0	0
8	December, 2023	0	0	0	0
9	January, 2024	0	0	0	0
10	February, 2024	0	0	0	0
11	March, 2024	0	0	0	0
12	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#### Trend of last 3 years

SN	Year	Carried forward	Received	Resolved	Pending at the end
		from	during the	during the	of the particular
		previous year	particular year	particular year	year

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.



1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
	Grand Total	0	0	0	0



#### 12. Category: - Municipal Debt Securities

Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

### Trend of monthly disposal of complaints (For the financial year)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	0	0	0	0
2	June, 2023	0	0	0	0
3	July, 2023	0	0	0	0
4	August, 2023	0	0	0	0
5	September, 2023	0	0	0	0
6	October, 2023	0	0	0	0
7	November, 2023	0	0	0	0
8	December, 2023	0	0	0	0
9	January, 2024	0	0	0	0
10	February, 2024	0	0	0	0
11	March, 2024	0	0	0	0
12	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

# Trend of last 3 years

SN	Year	Carried forward	Received	Resolved	Pending at the end
		from	during the	during the	of the particular
		previous year	particular year	particular year	year

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.



1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
	Grand Total	0	0	0	0



#### 13. Category: - Private placement issue of REITs

Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

# Trend of monthly disposal of complaints (For the financial year)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	0	0	0	0
2	June, 2023	0	0	0	0
3	July, 2023	0	0	0	0
4	August, 2023	0	0	0	0
5	September, 2023	0	0	0	0
6	October, 2023	0	0	0	0
7	November, 2023	0	0	0	0
8	December, 2023	0	0	0	0
9	January, 2024	0	0	0	0
10	February, 2024	0	0	0	0
11	March, 2024	0	0	0	0
12	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#### **Trend of last 3 years**

SN	Year	Carried forward	Received	Resolved	Pending at the end
		from	during the	during the	of the particular
		previous year	particular year	particular year	year

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.



1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
	Grand Total	0	0	0	0



#### 14. Category: - Private placement issue of InvITs

### Data for month ending - March 2024

SN	Received from	Pendingas at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^\ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0

# Trend of monthly disposal of complaints (For the financial year)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	May, 2023	0	0	0	0
2	June, 2023	0	0	0	0
3	July, 2023	0	0	0	0
4	August, 2023	0	0	0	0
5	September, 2023	0	0	0	0
6	October, 2023	0	0	0	0
7	November, 2023	0	0	0	0
8	December, 2023	0	0	0	0
9	January, 2024	0	0	0	0
10	February, 2024	0	0	0	0
11	March, 2024	0	0	0	0
12	April, 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaintin days, in the current month divided by total number of complaints resolved in the current month.

#### Trend of last 3 years

SN	Year	Carried forward	Received	Resolved	Pending at the end
		from	during the	during the	of the particular
		previous year	particular year	particular year	year

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month.



1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
	Grand Total	0	0	0	0